

JIBRIN TIJJANI ISIAKA

DATA ANALYST | PROGRAMMER | ASPIRING DATA SCIENTIST

Nigeria | [LinkedIn](#) | [GitHub](#) | jibrintijjani6@gmail.com

EDUCATION

LIMKOKWING UNIVERSITY OF CREATIVE TECHNOLOGY

Bachelor of Science (Hons) In Software Engineering With Multimedia

Cyberjaya, Malaysia

Graduated March 2024

Cumulative **GPA: 3.92/4.0**

Relevant Coursework: Mathematics for Computing, Data Communication & Networking, Data Structure & Algorithm Analysis, Database System, C++ Programming I & II, Web Programming and Web Services, Database Design & Management

LIMKOKWING UNIVERSITY OF CREATIVE TECHNOLOGY

Foundation In IT

Cyberjaya, Malaysia

Graduated February 2020

Cumulative **GPA: 3.97/4.0**

Relevant Coursework: Mathematics I&II, Principles Of Programming & Design, Fundamentals Of Statistics, Programming Fundamentals

WORK EXPERIENCE

THE V MALAYSIA

Customer Care Associate - Data Analyst

Kuala Lumpur, Malaysia

Nov 2023 – Jan 2024

- Verified documents for 25,000+ convention participants, ensuring 99.99% compliance with immigration requirements.
- Managed immigration issues, resolving conflicts and reducing "Not to Land" incidents to just 2 cases during a 16-day convention.
- Optimized participant management by creating and maintaining an Excel-based flight tracking system, improving operational efficiency by 30%.

ANITHINK CREATIVITY EDUCATION

Junior Tech Developer

Seri Kembangan, Malaysia

Jun 2023 – Nov 2023

- Designed and developed 5+ engaging 2D educational games using scratch and visual programming language
- Conducted comprehensive SEO analysis on company websites, improving organic search rankings by an average of 5 positions for key terms.
- Collaborated in a team of 4 to deliver a responsive web application for online learning.

REDLINE AUTOMOBILE SERVICES

Junior Data Analyst

Lagos, Nigeria

May 2020 – March 2021

- Cleaned and preprocessed customer service data using Python, improving data accuracy by 10% and reducing preparation time by 25%.
- Developed PowerBI dashboards to track key service metrics, leading to a 15% improvement in vehicle maintenance efficiency.
- Conducted SQL-based customer data analysis, contributing to marketing strategies that increased repeat service bookings by 30%.

PROJECTS

PPP LOAN INSIGHTS: SQL ANALYSIS

Nov 2023

- Analyzed SBA's Paycheck Protection Program loan data using SQL, revealing insights on distribution across industries, lenders, and regions.
- Evaluated program effectiveness during COVID-19 pandemic, providing actionable intelligence on economic impact.

CAR INSURANCE FRAUD DETECTION

Feb 2023

- Examined car insurance claims data with Excel, identifying correlations between policyholder traits and fraud likelihood.
- Discovered links between specific hobbies/occupations and higher fraud rates, enhancing risk assessment strategies.

SALES DATA ANALYSIS & DASHBOARD

Jan 2024

- Performed comprehensive Excel analysis on Kaggle sales dataset, including data cleaning and transformation.
- Created an interactive dashboard and derived actionable insights for strategic decision-making in sales operations.

OLYMPICS DATASET ANALYSIS

Aug 2024

- Utilized Power BI for in-depth Olympics data analysis, cleaning and visualizing performance trends across various categories.
- Created interactive visualizations to highlight key insights on gender, countries, sports, and age groups in Olympic performances.

LEADERSHIP

- Team Lead, 2023 RapidBus Hackathon
- Secretary, Exhibition Committee (University)
- Secretary, International Student Committee (University)

AWARDS & ACHIEVEMENTS

- First Class Honors in Software Engineering, Limkokwing University (Graduated 2nd in class)
- First Class Honors in Foundation Certificate in IT (Graduated 2nd in class)
- Represented high school in national debate and mathematics competitions

SKILLS

- Programming Languages: Python, SQL, JavaScript, C++
- Data Analysis Tools: Power BI, Excel, Tableau
- Web Technologies: HTML, CSS
- Soft Skills : Communication, Leadership, Problem Solving, Critical Thinking

CERTIFICATIONS & TRAINING

- Machine Learning (Stanford Online)
- Google Data Analytics Professional Certificate (Coursera)
- Python Programming For Everybody (University Of Michigan)
- Synthesia Project Exhibition (Final Year Project)
- Data Analyst Bootcamp (Alex The Analyst)

ADDITIONAL

Languages: English (IELTS Band 7), Hausa (Native)

Interests: Football, Badminton, Music, Books, Tv Shows

References : Mr Mohd Noor Hafizee bin Yahaya, Ms Norhayati Idris Darwis